THE ANSTRUCTORS EDGE

Spring/Summer 2013 VOLUME 35 NUMBER 3



The Professional Ski Instructors of America
The American Association of Snowboard Instructors

Intermountain

Forty Years

Bette Wise-Steffen received her 40-year pin recently. This is her story.

By Bette Wise-Steffen

I am a native of Utah, but spent most of my youth in Wyoming and Oklahoma. I knew that my father had skied several times at Alta, riding the new single-seat Collins chairlift. My interest in skiing began, however, reading an article in our small town newspaper in Oklahoma about locals' trips to Vail and Aspen. When my family moved to Colorado, I was determined to become a skier. Under the tutelage of a new friend who had skied only a couple of times, using borrowed equipment, I skied for the first time in the spring of 1968. The addiction had begun. After a few tries at the crash-and-burn method, I took a group lesson from a female instructor. There I felt the joy of controlled steering and skidding of parallel skis for the first time.

I have had the privilege of learning from and working with many great skiers and teachers. While attending BYU, I learned to ski and to teach skiing from Karl Tucker and Steve Bagley. At Sundance, I worked with Junior Bounous and Jerry Warren. While continuing my



Joe Waggoner and Chris Katzenberger pose during the Big Sky Spring Clinic. Joe was elected to succeed Chris as the division president at the Intermountain Board of Directors May meeting. More Spring Clinic photos inside.

academic studies at the U of U, I taught skiing at Park West/Wolf Mountain, where I learned from Sid Jenson, David Peets, Marshall Fiese, and Joe Waggoner. I had the pleasure of continuing my skiing studies at Alta, working with Alf Engen, Max Lundberg, and Nic Nichol; and at Deer Valley under the leadership of Sal Raio. I then returned to The Canyons, where I taught for many years.

While at BYU I helped coach the BYU ski team for a short time. Much later I volunteered as a USSA coach

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Your Last Paper Edge

The PSIA/AASI Board of Directors decided at its May meeting to lower costs and reduce waste by mailing the *Instructor's Edge* only to those people specifically requesting a hard copy. One of the largest budget line item costs for the division outside of payroll is the printing and mailing of the newsletter. People wishing to continue receiving the *Edge* in hard copy by mail must notify the office of that desire by email at admin@psia-i.org. The division website will continue to post the latest edition for browsing, download or printing.

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Changing Presidents	Spring Clinic Pics 8 Revisit Big Sky
ASEA Board	Perspectives





President's Message

By Christine Katzenberger

It's been a long four years with many challenges and successes. Joe Waggoner was elected by the board during our May meeting to be the next PSIA/AASI Intermountain Division president. His vision for the division and board will set our course. I thank Nancy Kronthaler, Joe Waggoner,

and Kent Lundell for their support and understanding. I thank Carl for handing down his "Robert's Rules of Order" copy. A special thanks to past presidents Stew Marsh, Keith Lange, Clark Parkinson, Dave Boucher, Fran Wikstrom and Gene Palmer. They have listened and responded to many emails and questions during my time on the board. I hope to enlist their help for future questions. I also thank the many board members I have worked with through the years. This is a volunteer job that requires many hours and commitment. Thanks to Susan Oakden and the office staff for their help and assistance. Thanks too to the many schools in the Intermountain area. During these tough economic times, they have supported our member programs by hosting events at their areas.

Serving on the board has meant a great deal to me. I have learned from those around me and from the membership. I feel grateful for the support of the board and the Intermountain membership. I'm also grateful to Deer Valley and their support to let me be a member of their staff while serving on the board. John Guay, Ole Olsen, Michael Whitnall, Mary Bernasconi and many others have provided insight when I needed it most.

There are many challenges ahead, but I feel this is the best that the nine divisions have communicated for many years. I hope this dialogue continues and that we can be better partners with ASEA. This organization has survived much tougher times and I believe we're on a path to a better stronger organization. Our division is strong and I know its members will support our decisions.

Thanks to Nancy and Joe, we were able to make headway on board and member needs. We have tackled some tough issues. Joe has been a lifesaver on the budget and in communicating with ASEA leaders on our CRM4M system. His support and attention to the office staff has been extremely valuable. Nancy has responded to many members and I respect her for reaching out personally to each and every question. Some have not been so nice while others have surprised her with their kind words of support. Nancy has been a great promoter of our Spring Clinic, race camp and other special events. She is always there to make sure auctions and programs are successful and support those that she is able to convince to volunteer in any capacity.

I thank the educational staffs of all disciplines. They have been a great asset to our members and I encourage them to continue their quest to educate and certify members to the standard we come to know as Professional Snowsports Instructors. We are here to teach people to enjoy all snow sport disciplines. I encourage the members to take the information they receive in clinics and events and educate their guests in better technique, tactics and mechanics to help improve their experience at our resorts.

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The Instructors EDGE

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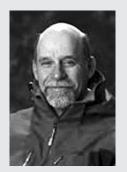
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National Board Report

By Kent Lundell, PSIA-I/AASI-I ASEA Board Representative

I recently attended two ASEA board meetings, one February 4 in Denver, Colorado and the other May 31 and June 1 in Golden, Colorado. The meetings went as follows:

February 4

Acceptance of agenda, approval of board of directors minutes, June 1-22012. Eric Sheckleton, chairman of the board, talked about the fall conference and affiliation agreement he has been working on with the other divisions. He told us where all divisions were in their process. He informed us that five divisions had signed the agreement.

John Peppler, the vice-chairman, thanked Eric for the time he as put forth on working on the affiliation agreement and how he has kept the board informed. He also thanked Earl Saline for the great job he did at the October meeting and for setting up the foundation for moving forward with the Strategic Education Plan.

Ed Younglove, our treasurer, gave the board an update on the financial position of ASEA and then introduced us to an independent auditor. He told us we were in compliance and gave us some suggestions for the future.

Peter Donahue, the secretary, thanked the staff for their hard work. In looking at membership growth, he noted that ASEA has a great deal to be proud of and the association needs to communicate that to partners, divisions and suppliers.

Bill Stanley, the represented of Divisional Presidents Advisory Council, told us that five divisions had signed the affiliation agreement. He said that his division, Central was pleased with the agreement.

Mark Dorsey, the executive director and CEO, told us that there have been some changes in the office. He hired a director of membership marketing and communications. Her name is Susan Urbanczyk. She and William Mc Sherry, director of partnership marketing, will share some duties that former Deputy Executive Director Laurence Gration had borne. He told us that Tom Spiess, the finance director, was tasked to take on (CRM) our computer system project.

In November the board voted on looking into a new form of governance for ASEA and the nine divisions. All the ASEA board members voted in favor of this. Neil Bussiere was tasked to head the governance task force. Neil is the former president of the Western division and has held many positions in that division. The board wished him the best with this new assignment.

Ed Saline told us of the feedback he received from October meetings (fall conference and fall workshop and strategic planning sessions at Copper Mountain) He thought these meetings were valuable and we need to do them every year if we can fund them. It looks like we will do it again next year; it has been put in the budget. It will be voted on in June in the budget session.

Susan Urbanczyk talked about some new ideas on how to get more member retention and satisfaction. She talked about how to use our website, print and other media more effectively.

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Intermountain Adds

Job Board

For a number of years, instructors that knew about them, have been searching for teaching jobs across the nation by using PSIA divisional websites. The Intermountain division is the latest division to develop this recruiting channel. Currently, eight of the nine PSIA divisions offer an online recruiting channel. The Intermountain Instructor Job Board can be found at www.psia-i.org.

Researching jobs at individual resorts has often been by word of mouth, going to individual resort websites, or through divisional newsletters. As divisional website recruiting channels become more known and are used by ski schools and instructors alike, this recruiting channel could become the place to go for finding an instructor job.

As divisional recruiting channels develop, they can also cast a large national recruiting net for resorts looking for a school director, assistant director, adult supervisor or children's supervisor or training manager. They also provide a viable avenue for instructors to find opportunities to move from an instructor role to managerial positions at different resorts.

While this channel targets certified instructors, divisional websites are accessible to anyone and may also provide a gateway for resorts interested in hiring entry-level instructors.

You can canvas instructor job opportunities in the various divisions by going to the following websites:

Alaska: www.psia-ak.org
Central: www.psia-c.org
Eastern: www.psia-e.org
Intermountain: www.psia-i.org
Northern RM: www.psia-nrm.org
Northwest: www.psia-nw.org
Rocky Mountain: www.psia-rm.org
Western: www.psia-w.org
Northern Intermountain does not
have a division job board.



Scholarship

Program

By Anita Oliveri

We have the opportunity as members to apply for scholarships to assist in the expenses of education. Take advantage of this path for your career advancement in snowsports. Talk with your supervisors, managers and trainers to get the endorsements and support you need to excel in your career.

The PSIA/AASI Intermountain Scholarship Committee operates independently of the PSIA/AASI-I board. Committee members are members of the Snowsports Instructors Representative Committee (SIRC). The committee has the authority to approve scholarship application criteria and to evaluate and award scholarships to applicants. These scholarships are for you to enhance your certification and are not for maintaining your current certification.

Applying for Scholarships:

- Scholarships are for members in good standing of PSIA-I. Members can send their requests for scholarships to admin@psia-i.org.
- Applications for Scholarships must be submitted by November 11.
- Requests will be recorded and forwarded to the Scholarship Committee.
- Scholarships will be selected and sent to admin by December 10.

Criteria

- Letter from recipient goal and intention
- 2. Signed endorsement from a manager, trainer or supervisor
- 3. Scholarship to be used for education portion for Certification, Accreditations and Certificate programs in all disciplines (*not assessments or advanced educator*).

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Communication Report

By Nancy Kronthaler

It is hard to believe the season has passed. We have experienced an average snow year with high accumulation in the valley, which gave the appearance of a harder winter than it really was. A surprise snowstorm May 1 with fresh powder at Snowbird was a bonus for those

who took advantage of Mother Nature's gift!

Looking back on the season, the executive committee has been in daily collaboration over many issues. Running this division takes constant work and focus to make the best possible decisions that affect our members, the snow sports schools, other divisions, and the national organization (ASEA). Along with the board of directors, we realize the importance of the long-term effects of our decisions and have tried to do the best job possible for our members.

Chris Katzenberger has just completed her two terms as president. Her leadership and hard work were greatly appreciated and will be missed. A new president was elected by the board at its May 11 meeting and the president has announced his new executive committee.

Both education and certification events have been well attended this season. We have had a wide spectrum of clinic topics offering the members an opportunity to fulfill a variety of goals. Clinic surveys from the events have had many favorable comments and great ideas for future clinic topics. We appreciate your written comments, which help us with our future planning.

This year's Spring Clinic at Big Sky Resort in Montana was a huge success. There were over 150 participants from our division with equal numbers from the Northwest division and many participants from other divisions throughout the country. Participants enjoyed great lodging, great dining options, a banquet and silent auction that were attended by over 400 participants, and a mountain that offered a variety of conditions and terrain options to the delight of everyone. Solitude Resort is scheduled to host next season's Spring Clinic and Race Event.

All the events that are offered during the season provide the members with a great opportunity for their development at all levels. No matter what your focus, the DECL staff and discipline managers have created many opportunities to help you meet your goals. Thanks for joining us for another great season. As always, your written suggestions to the office are helpful in planning for next season. Have a great summer! — This is Nancy's last column as communication vice president. Mary Flinn Ware will succeed her in that role.

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I recently sent a communication regarding Intermountain's meeting with three other divisions concerning ASEA's proposed affiliation agreement. I don't believe there is anything in there that is detrimental to our organization but in fact, reaches out for a better system for all. I thank you for your support and hope that we can continue on a path that keeps our organization strong.





Alpine **Certification**

By Dustin Cooper, Alpine Certification Manager

This time of year is when we take a look at last season and evaluate the PSIA-Intermountain certification process and what improvements or changes may need to be made in the future. Some of the tools we use for this process are participant feedback, DECL feedback, man-

ager input, and office staff concerns. Any changes in the certification process are directly related to these communications. We all appreciate the feedback, which creates the opportunity for improvement.

During the season we were fortunate to have examiner exchanges with PSIA-Rocky Mountain and PSIA-Northern Intermountain. The examiner exchange program was established so the different PSIA divisions can observe other certification processes. The goal of the observations is to learn from other divisions what is working in their processes and how these things may be implemented for future improvements. During the 2011-2012 season PSIA-RM was making updates to its skiing assessment process and its representatives audited our Level III exam. Representatives from PSIA-RM and PSIA-NI also audited our new 2-day assessment process to evaluate the effectiveness of this event. I had the opportunity to audit the PSIA-RM Level III certification process. There was also a PSIA-Central examiner auditing these events. The consensus of the examiner exchanges has been agreement in the application of the current PSIA National Standards. There would have been no different results if the candidates were examining in the other represented divisions. Even though our process is somewhat different between the divisions we are testing to the same standards.

This past season we implemented the new Level II and Level III 2-day assessment format. The new 2-day format gave the candidates the opportunity to show their skiing and teaching abilities during two consecutive days. Candidates received personal verbal feedback based upon their performance after the first day. The second day candidates received results along with personal written and verbal feedback of their performance during both days. The successful candidates received their PSIA-I Level II or Level III certification. The positive outcomes of this event for the candidates were feedback from the examiners during the process and more time to show their skills. The positive for the examiners was having more time to help see how the candidates skiing and teaching skills relate and identify their strengths. This event will be offered again, in the same format, next season.

For all Level II and Level III assessments, results are now delivered individually at the end of the day. Although this takes a little more time, it gives candidates the opportunity to really understand their individual strengths, weaknesses, and the results.

From all of this information we will continue to improve the PSIA-I certification process while testing to the PSIA National Standards. By doing this we will ensure consistency with PSIA-I and other PSIA divisions across the nation.

SCHOLARSHIPS continued from 4

- 4. Recipients must be active members in good standing, current with dues.
- Optional: recipients are encouraged to write an article for the *Edge* about the results of their scholarship.

Please contact your resorts SIRC representative for help or questions.

If you are interested in being a SIRC member please contact me. Have a great summer. Thank you, Anita — Anita Oliveri is a PSIA/AASI board member and SIRC representative.

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with the Park West Ski Team for several years while my two sons raced in junior ski leagues. I participated in the early backup examiner program for the division and worked with the instructor training programs from time to time. The joy of learning as well as teaching led me to take up snowboarding and pursue credentials in telemark skiing, track and skate skiing, and children's education. This allowed me to coach clients and families in these disciplines in addition to helping them achieve their goals on downhill skis. I received recognition as a Top 100 Ski Instructor while at The Canyons.

While skiing remains "movement across snow while on skis," the means by which we move have changed greatly with the many advances in equipment. Isn't it wonderful how much easier it is now to ski and to teach someone to ski?

Currently in winter I am most often found skiing the Wasatch backcountry, lapping powder runs and exploring new terrain, or skiing at Snowbird with family and friends. Always the teacher, however, I am considering specializing in coaching Senior Skiing at TBD.

Thanks to the PSIA-I and to all those who have served and inspired over the years. Hope to slide on snow one way or the other forever!



2012/13 Clinic Thoughts

By Nathan Y. Jarvis

I have finally thawed out. January 10 and 11 at Alta were brutal—Artic blizzard stuff—subzero temps, stiff, horizontal winds. At one point the tip of my nose flashed white...WHITE! Luckily Jo, our clinic leader, saw it and saved me from ending up needing to wear a pirate nose patch (noses get clipped in epic high seas action, too) when my face isn't covered with a neck gator pulled up high. Arrgh! Such were the conditions during the Level 2 Prep Camp I attended this year. They were the coldest two days on the snow in my life. Would I do it again?

Absolutely! It was awesome. Even in the gnarly jaws of Old Man Winter himself the chance to spend a day, or two, with any of PSIA's finest is a treat. Great coaching. Stellar company. And there's always that great resort food. I took advantage of the Clinic Discount Pass deal this last year, a great deal by any measure. Was it really worth it?

Double absolutely! Let's see, the cost of *one* full-day group lesson (excluding the cost of a day pass) at any of the resorts we teach at is way more than the cost of *six* PSIA on snow clinics. And you get to ski multiple resorts—places typically not part of any of the reciprocal benefits most of us enjoy with some of the other resorts.

On top of all that I ended the season skiing, seeing, understanding and teaching better than when I began the season. And after all, isn't that why we're all in PSIA/AASI?

Spring Clinic 2014

Solitude Mountain Resort is scheduled to host the 2014 PSIA/AASI Intermountain Spring Clinic April 11-13 and the PSIA-I Race Event April 7 – 10.

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Our discussion items were: a governance plan, feedback from the October meetings, membership marketing and communications, and a balance scorecard and measurements.

Friday May 31

Acceptance of agenda, approval of board of directors minutes, February 4. Eric Sheckleton gave a written report. His report touched on the affiliation agreement and he and the board looked to the future to see if we can work on an agreement with the other non-signing divisions. He then reported on the up coming Governance Task Force and his hopes on what they would come up with for the future for governance of ASEA.

John Peppler gave a written report. John reported on the record attendance at the ASEA National Academy. He stated that the October strategic planning meeting at Copper was great and that progress was made between divisions. From his perspective, the energy that came from that meeting needs to continue. The foundation is in place for future shared successes. He thanked Earl Saline, and the staff that supports him, for the fine work he has done to date on the SEP and working with the Education Advisory Council.

Peter Donahue gave a written report. Peter said Judging the performance of PSIA-AASI by our membership numbers and overall member satisfaction, we have had a great year. As of June 1 we have reached a roughly comparable membership to last year and survey analysis shows a level of overall satisfaction with the association that many professional associations would envy.

Bill Stanley gave the Division Presidents Advisory Council Report. Bill reported on the struggles he had working on the affiliation agreement. He thought there was hope in the future for this agreement

Ed Younglove gave us the fiscal year 2014 proposed budget and gave us our fiscal outlook for 2014. Ed and the ASEA staff have worked hard on this budget to keep the costs down

Mark Dorsey gave a detailed written report and the scope of work he and his staff has done in fiscal year 2013. He also gave us an update on CRM. Mark talked about web integration and some of the IT challenges.

Tom Spiess gave us some insight on the project. He gave some demonstrations on the upgrades that should be coming.

Susan Urbanczyk showed us how she has improved the look and feel of our website, print and other media. She gave a very detailed report on the improvements.

The rest of the day Bill Charney gave us some education on governance. This was very educational and should help the board in the future to make informed decisions based on governance.

Saturday June 1

The first item of the day was a board of director session and talking about our future direction.

We are going to use Bill Charney again to get more education on governance. This will make us a more effective organization in many ways. The gov-

continued on next page





Children's Corner

By Mark Nakada, PSIA-I/AASI-I Children's Manager

Aloha! I hope you had a great ski season.

In reviewing the Children's program metrics for the past ski season, we had over 227 professionals participate in a Children's Specialist (CS) event. On behalf of the CS team, I want to thank you for your continued support.

The National Children's Task Force has initiated its annual review of the CS curriculum, and although no significant changes are anticipated, there may be a few tweaks. Details to follow in the fall.

Please continue to check the Children's Specialist section at www.psia-i.org/allOther.htm for curriculum updates - as revised CS Standards will be posted soon. I hope you have a wonderful summer. See you at one of our events!

NATIONAL continued from previous page

ernance task force is also using Bill to guide the task force members.

Next was old business and after that discussion we got into new business. There were some new proposals and some lifetime memberships were looked at and voted on. In new business we looked at the proposed budget for 2014. Fall conference, fall workshop and strategic planning, and the governance task force were included in the budget. We then debated the budget and passed the 2014 budget. Next we ratified the newly elected ASEA Board members.

Our discussion items were: membership marketing and retention, the governance task force and October meetings. I believe these meetings have been very productive. **– Kent Lundell**

Spring Clinic **Donors**

Our 2013 Spring Clinic Auction was a great success. Thank you to the following Donors:

AJ Motion Sports

Alta Lodge

Alta Ski Area

Anarchy Eyeware

Brian Oakden

Carl Bover

Chris Katzenberger

Christy Sports, Snowbird

Cliff Sports, Snowbird

Dave Bybee

Deep Powder House

Deer Valley Resort

Designs in Metal

Dodo Restaurant

Gregory Thompson

Hybrid

Jackson Hole Mountain Sports School

Jackson Hole Resort

Keith Lange and Clark Parkinson

Legacy Sport

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Snowbasin Resort

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Snowbird Ski and Summer Resort

Solitude Snow Sports Academy

Superior Ski Snowbird

Swany America

The Cliff Spa at the Cliff Lodge

The Lift House Ski Shop

The Sport Loft

Transpack

US Ski Team

Utah Olympic Park

Wendy Heinrich Designs





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Perspectives

By Tom Kronthaler

The "point/counterpoint" commentaries by PSIA/AASI Intermountain Board members Carolyn Fushimi and Carl Boyer published in the Winter 2013 issue of the *Edge* stimulated significant conversation and email exchanges throughout my ski school and among my friends. Having been deeply involved in PSIA for over 40 years as an instructor, board member, technical team coach and current DECL, I am, and always have been, an advocate for the organization and, most importantly, the working instructor. As such, I would like to offer my insight and opinion to the discussion.

I would like to give you some facts and share some concerns that I have uncovered regarding the points addressed by Carolyn and Carl, as well as relate a personal conversation I had in 2011 with ASEA CEO Mark Dorsey, to help you decide if the national organization is serving its membership and the divisions to the best of its ability.

Carolyn brought up the point about Mark's salary, which she couldn't independently verify and Carl said fell in line with current salaries for similar positions in the Denver area. For accuracy, according to the IRS Form 990 for the 2011 tax year, Mark's income was \$154,752. This is public information that is available for nonprofit organizations.

According to the 2010 Colorado Nonprofit Salary and Benefits Survey, a publication of the Colorado Nonprofit Association, the total pay range for a nonprofit organization CEO in Colorado was \$35,752 - \$156,055 with an average income of \$86,039. And, according to Payscale.com, Dorsey's salary puts his compensation in approximately the top 20 percent of nonprofit CEOs.

For those that are interested, you can look up Form 990 Return of Organization Exempt from Income Tax online and get information regarding salaries, other compensations, employee benefits, expenses and other information in detail. You can also visit sites like payscale.com to see what salaries are for executives of various organizations. The insight you gather may help give you an idea, or perhaps make you question, where your dues are going and why ASEA raised dues by \$11 a few years ago and wants to raise them again in the near future. (It is worth noting that Carl, who defends Mark's salary, was Intermountain's national board representative during the last dues increase and voted for that increase.)

To put Mark's salary into perspective, in 2011 ASEA collected \$1,544,006 (Form 990) in membership dues, which makes his salary 10 percent of the money collected from the membership nationwide.

Carl's commentary mentioned that he believed Mark con-

sistently met or exceeded financial goals set by the ASEA board and that Mark's fundraising has attracted outside funds "eclipsing his compensation," and that he is a "very effective administrator." Carl did not offer any direct evidence to support those statements; however, in any case the true effectiveness of the ASEA CEO should be measured by how effectively he or she has promoted and improved upon the professional status and earning power of the working instructor.

I will leave it up to you to decide whether or not a growing percentage of snow sports income is finding its way into your bank account, but I believe most instructors would agree that the head of our national organization should be an advocate for the instructor in the trench. I have a story that might shed some light on Mark's philosophy.

In 2010/2011 there were many issues and concerns at the national level that I had questions about. National was taking away the insurance provided to the national teams and forcing team members to become independent contractors. The teams have always been viewed as the heart and soul of the national organization. At the same time, costs of salaries, dues, national clinics and products were all increasing.

When presented with the opportunity to speak with Mark at the 2011 PSIA/AASI Intermountain Spring Clinic at Snowbird, I approached him with some questions. What follows is my recollection and recap of part of that conversation:

Tom: "Mark, I am disappointed at what is going on at a national level."

Mark: "You do not have to be a member of national."

Tom: "Our division is very disappointed at what is going on nationally."

Mark: "Your division does not have to be a member of national. Your division only has 2500 members and they can go back to the white pin if they want to. We own the rights to the shield and all the other divisions are happy with us." (The "white pin" was Intermountain's full certification pin prior to the divisions adopting the PSIA shield as a common certification pin. Incidentally, Intermountain member Keith Lange designed the PSIA shield.)

Tom: "I am disappointed you are taking the insurance away from the national team. They are the heart and blood of national."

Mark: "It's their own fault. Every time they get hurt, whether they are working for us or not, they put a claim in on our insurance and it is costing national too much money."

Tom: "The price of [national] clinics keeps going up and you asked a very high price for a clinic leading into Interski and only a few people signed up. Why are these prices going up so much?"

Mark: "It is the fault of the team members. They want a lot of money to work."

Tom: "How much did Interski cost?"

Perspectives



Mark: "\$100,000."

Tom: "You mean our membership paid \$100,000 to send everyone to Interski?"

Mark: "I can make it look like the membership paid for it or our sponsors paid for it."

Tom: "National is turning PSIA into an intermediate ski club."

Mark: "That's what the divisions want."

Carolyn's commentary voiced serious concern about national and questions if the organization is serving the best interests of the membership and the divisions. Carl's piece supported the current direction and outcomes of national with lots of information, but tended to be lean on facts. The question for each member is whether or not national is meeting your needs and serving your best interests.

Ask yourself these questions:

- Is ASEA marketing your profession?
- Is the organization cost effective?

- Is ASEA creating an education product that is a benefit to you?
- What do you get from being a member of national?
- ◆ Are you benefiting from national efforts like the Movement Matrix and the \$100,000 spent on Interski?

The ASEA Denver office operated with staff of 22 paid employees in 2011 and collected 60 percent of the dues paid by Intermountain members. The individual divisions in general operate with much smaller paid office staffs, are directly responsible for serving over 31,000 members, and conduct almost all clinics and exams for ASEA members.

A strong national organization could, and should be, a powerful tool to help advance the professional status and earning potential of its members. But it is much more likely to fulfill its role and potential if the divisions and the membership hold the organization, and its CEO, to high standards delivered in the full light of day. — Tom Kronthaler is a PSIA-I DECL and former board member.

From the Editor

A friend I was speaking with a few weeks ago said she had heard that PSIA/AASI Intermountain was going to discontinue hard-copy mailings of its newsletter, the *Instructor's Edge*. A short time later, while riding the Little Cloud chairlift at Snowbird during the waning days of spring, another friend, who had attended the Intermountain board's May meeting, corroborated the rumor. In both cases I felt a bit scooped, being the editor and all.

The proliferation of smart phones, tablets, and social media is changing the landscape of communications at every level. And, with technologies like Google Glass peering over the horizon, it will soon be possible to be "informed" about everything without ever touching a piece of paper, rolling a mouse, or even engaging in direct conversation with another human. I know people who have become so highly evolved, technologically speaking, that email is soooo old school and telephones are just such a bother.

As best as I can tell, the *Edge* isn't actually slated to disappear right away, but there appears to be no clear vision of what it will become or how it will be accessed. However, before that is decided, it makes sense to determine just what the newsletter is intended to do in the first place.

I have always believed that the newsletter should serve three primary functions: help keep the membership informed, provide a vehicle for member expression, and contribute to a sense of belonging to the organization. If there are alternatives to paper that can more effectively accomplish those objectives—for less than the cost of a six-pack of grocery store beer

per member each season—we should seriously pursue those options. But just trading ink for HTML won't guarantee results. The *Edge*, which is old school technology, in effect uses "push" marketing strategy to directly reach out to the membership. In many cases the newsletter may just end up with the junk mail, but any alternative needs to effectively engage the membership and not simply assume that people will begin accessing the division website on their own. When only 20 percent of the membership even takes the time to vote in board of director elections, we need to come up with some effective means of creating identity and fostering engagement that don't depend on wishful thinking.

Although I wouldn't consider myself a Luddite, I still subscribe to a daily newspaper, often find Facebook a bit fatiguing in its voyeurism, and cringe when invaded by poorly written email blasts. At the same time, I visit Google news several times a day—nothing like "free" access to the NYT, Reuters, the AP, and a host of online news and entertainment sources. The point is that not every medium delivers its message effectively to every audience. Thus, the division's challenge is to make sure it effectively promotes its message to as many members as possible.

The current plan calls for future hard copies of the newsletter to be sent only to people that specifically request one from the office; otherwise, this is the last mailed *Edge* that people will receive. What form the new hard copy will assume is not known. The format of the electronic version of the newsletter is similarly a mystery. Whatever form it takes, the value of the division's communication efforts toward the membership will be determined by you. — **Rodger Renstrom**



Achievements and Awards: Certification

Alpine Certification

Level 1

Abelow, Alexis Alta Jackson Abrams, Katherine Alexandrescu, Ekaterina Canyons Allen, David Snowbird Allen, Garrett Alta Allison, Bryson Canyons Ashley, Thomas Jackson Barley, Russell Alta Bates, Natalie Jackson Baumgartner, Keith Deer Valley Benson, Lezli Park City Berger, Laura Jackson Blonigen, Joe Deer Valley Boling, Joshua Park City Deer Valley Borders, Sarah Bowen, Alan Snowbird Bowen, Jason Sundance Brandt, Mark Sundance Brown, Abigail Canyons Burtenshaw, Btandon Deer Valley Buvens, Mike Park City Buys. George Deer Valley Byler, Erin Park City Byron, Sabrina Alta Callahan, Tim Deer Valley Cantrell, Jenna Snowbird Carlton, Matthew Deer Valley Cavagnolo, Aaron Jackson Cholhan, Luke Deer Valley Church, Kimmy Deer Valley Coats. David Canvons Coguemont, Sabrina Snowbird Coleman, Phil Snowbasin Coulter, Ginia Canyons Craig, Dennis Snowbasin Crandall, Rachel Park City Crouch, Victoria Canyons Crystal, Katey Jackson Dann, Mitchell Jackson D'Arbeloff, Zachary Tarahee Dastrup, Renita Sundance Davis, Gary Wolf Mtn Deleo, Tony Deer Valley Delgado, Rafael Deer Valley Doty, Johathan Alta **Dudley. Thomas** Brianhead Easter, Katie Park City Egan, Annaka Deer Valley Elliott, Cassie Jackson Erbacher, Julia Park City Evans, Jordan Targhee Falsone, Dominic Deer Valley Fiedler, Casey Deer Valley Finn, Alec Deer Valley Flynn, George Jackson Frederick, Mackenzi Jackson Friendsmith, Augusta Jackson

Pebble Creek Gibbs, Steve Gibson, Chelsea Snowbird Gideon, Connor Deer Valley Giles, Audrey Park City Goedhart, Heidi Solitude Deer Valley Greenburg, Sam Deer Valley Guay, Jeff Hallahan, William Park City Hartley, Vanessa Deer Valley Healy, Michael Deer Valley Henderson. Alexandra Deer Vallev Henderson, Pamela Deer Valley Hendrickson, Scott Deer Valley Hite, Steven Non-affiliated Hock, Alli Park City Hollinger, Gina Snowbird Holmoe, Garth Deer Valley Hood, Cherie Non-affiliated Housley, Hal Solitude Hovey, Richard Park City Howell, Paige (Kimberly) Deer Valley Hyde, Christa Park City Jacklin, Sheila Sundance Jeppsen, Alex Deer Valley Johnson, Shane Deer Valley Johnston, Cordell Alta Deer Valley Jonson, David Judson, Jasmine Canyons Kartluke, Sarah Snowbird Park City Kelso, Ted Kemker, Gerrit Deer Valley Kimpel, Gordon Deer Valley Koch, Mariah Deer Valley Krummenacher, Brett Deer Vallev Kudelka, Andrew Brianhead Larsen, Joanna Deer Valley Leaman, Howard Brighton lee, Jason Deer Valley Lemke, Hatilie Jackson Leon, Charles Jackson Lester, Jackson Deer Valley Lewis, Casey Alta Lichtensteiger, Garv Deer Valley Lokker, Michelle Targhee Lydon, Emmett Jackson Madden, Kari Canyons Mailloux, Clifford Deer Valley Malzahn, Travis Pebble Creek Margulies, Amanda Park City Martin, Katie Deer Valley Mauzy, Grace Park City McAleer. Owen Jackson Meidell, Mark Deer Valley Moore, Mark Wolf Mtn Moran, Lizzy Jackson Morse, Kim Jackson Deer Valley Murphy, Kate

Newman, Daniel Park City Nielson, Tom Snowbasin Nyen, Duane Brianhead Odenbrett, Vaughn Canyons Oz, Aimee Park City Pashley, Brooke NAC Petersen, Phil Canyons Pickering, Adriana Deer Valley Presgrove, Lauren Deer Valley Price, Tracy Snowbird Provost, Anthony Snowbird Rasner, Carly Brooke Alta Ream, William Deer Valley Recinos, Roy Deer Valley Reicis, Krista Targhee Rhoades, Phillip Brianhead Richter, Blair Park City Roberts, Liz Brianhead Royal, Kyle Snowbird Ruitenbeek, Scott Deer Valley Salcido, Ella Deer Valley Schipper, Callie Deer Valley Schnoor, Matthew Park City Schroeder, Dave Jackson Schroeder, Kristen Canyons Seluk, Jamie Jackson Semon, Sarah Deer Valley Sigg, Jessica Deer Valley Sinclair, Beck Jackson Smart, Ashley Canyons Smith, Erin NAC Smith. Luciana Jackson Smith, M. Elizabeth Park City Smoot, Austin Deer Valley Stevenson, Brent Deer Valley Stewart, Maggie Jackson Suguibo, Walter Park City Sullivan, Lauren Jackson Taylor, Ryan Canyons Teranes, Michael Park City Tochtermann, Charles Canyons Tortel, Reve Park City Townshend, Susie Park City Jackson Upton, Susan Deer Valley Veselka, Wade Vojnovic, Manuela Deer Valley Wagstaff, Chase Solitude Wakeman, Kiersten Jackson Watchorn, Sara Deer Valley Waters. Megan Snowbasin Whitmore, David Brianhead Wikstrom, Demi Snowbasin Wilcox, Travis Jackson Wilkins, Jeffrey Jackson Wilmshurst, Cindy Sundance Wilson, James R Canyons Wood, Chris Deer Valley Wright, Angilee Kym Snowbird Wright, Liz Deer Valley Zur, David Deer Valley

Level 2

Adam. Quinton Deer Valley Akins, Pete Brianhead Allen, Aaron Deer Valley Aten, Elissa Park City Banks, Trevor Deer Valley Beckett, Jill Park City Bilzi. Brian Deer Valley Deer Valley Brown, James Bullen, J.P. Snowbird Buroojy, Lisa Deer Valley Daigle, Jonathan Snowbird Dvorak, Joe Deer Valley Ellison, Ryan Deer Valley Deer Valley Erickson, Holly Fechner, Scott Brighton Feil, Delsa Park City Foster, William Jackson Fuller, Tad Park City Gibbs, Will Deer Valley Deer Valley Gormley, Doug Houfek, Nicholas Jackson Jackson, Jennifer Park City Jolly, Ragan Jackson Lintermans. Richard Beaver Mtn. Littig, Aldo Brighton Marchetta, Liz Deer Valley McFerrin, Jeremiah Park City Mitchell, Charles Jackson Moorhead, Clay Jackson Muecke, Susanne Snowbird Neal, John Park City Nielson, Critter Park City O'Connell, Colleen Deer Valley Owen. Patrick Jackson Pasquill, William Jackson Pearson, Benjamin Deer Valley Pierson, Roxanne Targhee Saltzman, Gabriel Jackson Silverman, Andrew Alta Simkins, Wendy Deer Valley Spicer, Aaron Alta Sutliff, Mick Park City Tear. Cameron Deer Valley Thomson, Robert Jackson Thuman, Kimberly Deer Valley Tisovec, Amy Deer Valley Park City Townshend, Susie Ward, Jacob Park City Yoshikawa-Torre, Susan Snowbasin

Level 3

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Cholhan, Christian	Deer Valley
Fancy, Mark	Park City
Hoffbauer, Chris	Deer Valley
LaForest, Joshua	Canyons
McGrath, Corey	Targhee
Parsons, Royce	Deer Valley
Peek, Andrew	Canyons
Romero, Sarah	Deer Valley

Nadler, Lauren

Nelson, Randal

Nelson, Joe

Deer Valley

Snowbird

Canyons



Achievements and Awards: Certification and Accreditations

Snowboard Certification

Level 1

Adams, Tim Park City Anderson, David Targhee Pebble Creek Archibald, TJ Baum, Ryan Targhee Brandi, Jamison Park City Bridenstine, Amber Snowbasin Bright, Daniel Canvons Brianhead Bugg, Richard Carlson, Katie Park City Targhee Caufield, Michael Chun. Jesse Canyons Edwards, Farrah Snowbird Emery, Kevin Jackson Evans, John Michael Snowbird Sundance Ficklin, Desirae Firmage, Cody Sundance Garner, Tyrel Kelly Canyon Harper, Jessica Park City Hawkins, Benjamin Park City Snowbasin Hayes, David Heitman, Sarah Canyons Hill. Garrett Kelly Canyon Himan, William Jackson Snow King Jackson, Taylor Jakeman, Christopher Brighton Jannes, Marina Park City Snow King Jensen, Jeff Kaplan, Jason Park City Kennedy, Peter Jackson Kosmatka, Ryan Jackson LaPlante. Brandon Park City Lee, Brittney Brianhead Malzahn, Travis Pebble Creek Manning, Travis Snowbasin Matagi, Fatu NAC McGuire, Devin Canyons

McLaughlin, Michael Targhee Messick, Bryan NAC Ochoa, Randy Canyons Parker, Steven Canyons Prisbrey, Josh Brianhead Radford, Jonathon Kelly Canyon Richter, Blair Park City Salys, Kevin Snow King Schoonover, Andy Solitude Jackson Shelkey, Kirsa Skinner, Rvan Brianhead Sparling, Kenny Brighton Spencer, Arielle Canyons Taylor, Mark Snowbasin Thee. Josh Solitude Vigneoult, Jacob Snowbasin Wardrop, Michael Snowbasin Watson, Brandon Brighton Watson, Logan Targhee Webster, Trevan Canyons Woodward, Christopher Brighton Znidarsic, Marko Canyons

Level 2

Sarcletti, Joseph Jackson Spring, Eric Canyons Womack, John Canyons Wood, Scott Snowbird

Level 3

Hill, Jamie Park City
Kunstadter, Cecilia Jackson
Morris, Seth Park City
Percival, Andy Canyons

Nordic Certification

Downhill Level 1

Allolio, Diego Alejandro Non affiliated
Bennett, Dan Jackson
Chapman, John Pebble Creek
Duncan, Ken Snowbasin
Pramuk, Gabriel Deer Valley
Smith, James Canyons
Williams, Erin Deer Valley

Downhill Level 2

Bleckinger, Daniel Jackson Duncan, Ken Snowbasin Durant, David Targhee Gabel, Andy Jackson Jahp, Jon Deer Valley Lorenz, Chad Targhee Malczvk, Jason Jackson Porcher, John Brighton Uehara, Azusa Non affiliated Zakowski, Michael Solitude

Downhill Level 3

Bunnell, Ryan Deer Valley

Track Level 1

Anden, Corey Ogden Nordic Bell. Kristen Ogden Nordic Bell, Steven Ogden Nordic Bennett, Dan Jackson Dorsev. Kim Ogden Nordic Duncan, Ken Snowbasin Ogden Nordic Jenkins, David Mounday, Amber Snowbasin Owen, Kristina Ogden Nordic Pierson, Roxanne Targhee Robertson, Carolyn Ogden Nordic Smith, Roger Non affiliated Wemple, Peter Jackson Wheelwright, Alan Ogden Nordic

Wilmshurst, Cindy Sundance

Track Level 2

Duncan, Ken Snowbasin
Mounday, Amber Snowbasin
Newhouse, Ken
Spillman, Saxon Solitude

Track Level 3

Williams, Franklin Canyons

Adaptive Certification

Adaptive Alpine Level 1

Paxton. Fred NAC Smith, Erin NAC NAC Smith, Kip Thompson, Andrea NAC Snowbasin Handman, Luke Lee, Wally T.R.A.I.L.S Lindsay, Alan Brighton Yoo, Hye Min NAC

Adaptive Alpine Level 3

Symonds, Allen NAC Landward, John NAC

Adaptive Snowboard Level 1

Matagi, Fatu NAC Miller, Gil NAC

Adaptive Snowboard Level 2

Landward, John NAC Leard, Joshua NAC

Children's Specialist

CS₁

PSIA-NW Allyn, Jay Alvarez, Luisina Deer Valley Anderson, Kathy Pebble Creek Ardovino, Patricia Deer Valley Beeley, Michael Deer Valley Birkeland, Annebritt Deer Valley Bishop, Grant Jackson Brucker, Lara Deer Valley Bullen, J.P Snowbird Burtenshaw, Jake Deer Valley Carlson, Robert Kelly Canyon Chandler, Joel Pebble Creek Cholhan, Luke Deer Valley Christensen, Aaron Kelly Canyon

Close, John Deer Valley Daines, Tiffany Beaver Mtn. Dalton, Carol Park City Davis, Bryan Canyons Duda, Michael Targhee Evans. Jordan Targhee Felder, Carolyn Snowbasin Foster, William Jackson Friis, Marianne Bo Snowbasin Giles, Audrey Park City Goldberg, Abigail Deer Valley Graig-Tiso. Alex PSIA-E Graig-Tiso, Joe PSIA-E Griffin, Steven Deer Valley Hill. Jamie Park City Hill. Morgan Kelly Canyon Hill, Sophie Kelly Canyon Hillman, Terri Kelly Canyon

Hodgkin, Alison Park City Park City Hood, Chris Hopkins, Carrie Snowbasin Hughes, Chuck Deer Valley Hughes, Enid Deer Valley Jones. Jenifer Deer Valley Kehr. James Canvons Lane, Richard Deer Valley Mannning, Jan Canyons Martin, Andrea Deer Valley Martin, Katie Deer Valley Martinez, Kendra Snowbasin McLennan, Shawn Canyons Snowbasin Miller, Phillip Moore, Ondine Deer Valley Mullen, Greig Canyons Murray, Samantha Park City Nowygrod, Ashley Aspen

Perez. Norena Pebble Creek Pierson, Roxanne Targhee Porcher, John Brighton Ream, Barbara Deer Valley Reinhart, Josh Park City Reston, Devin Park City Rhoads. Christine Deer Valley Rock, Christina Deer Valley Rosenbrook, Dave PSIA-C Jackson Ross, Michael Spencer, David Deer Valley Sgrow, Kassandra Snowbasin Staro, Chad Canyons Stewart, Maggie Jackson Stuart, Charles Deer Valley Tassell, Sandra Deer Valley

continued on 14





AWARDS continued from 13

Vail, Nyk
Wake, Marie
Watson, Logan
White, Robin
Wilkins, Libby
Wood, Scott
Wake, Marie
Deer Valley
Targhee
Snowbasin
Beaver Mtn.
Snowbird

CS₂

Bruno, Christina NAC

Egan, Kristin Deer Valley Evans, Heather Jackson Heinrich, Marilyn Park City Park City Keenan, David McLoughlin, Jodi Alta Olsen, Kristine Deer Valley Pramuk, Gabriel Non-affiliated Schorling, Ann Jackson Wedge, Michele Alta Wenger, Ann Canyons

Freestyle Specialist

Level 1

Christensen, Melinda Beaver Crosby, Viara Park City Johnson, Christen Park City Hayes, Andrew Jackson Kunstadter, Cecilia Jackson Manning, Travis Snowbasin McGee, Michael Jackson McLaughlin, Richard Jackson

Messick, Bryan NAC
Newson, Kabian Park City
Percival, Andy Canyons
Peterson, Abby Canyons
Ross, Michael Jackson
Woodruff, R. Neil Jackson

Level 2

Blackwell, Nicholas Park City Peck, Jesse Jackson

Instructors of the Year

Canyons

Alf Engen

Shawn Hanka – Full-Time Rion Martell – Full-Time

Beaver Mountain

Adam Parslow

Brian Head

David Whitmore

Brighton

Aldo Littig

Canyons

Steven Parker – Alpine Tiana Peterson – Snowboard

Deer Valley

Williams, Dalton

Brendon Nesbit – Privates/Training Sandra Tassell – Children's Liz Marchetta – Children's Programs

Grand Targhee

Roxanne Pierson - Alpine

Jackson Hole

James Thomson—Alpine Evan Toal – Snowboard

Kelly Canyon

John Radford

National Ability Center

Allen Symonds

Park City Mountain Resort

Brett Chamberlain – Alpine Adult Seth Morris – Snowboard Adult Jacob Ward – Alpine Kids Ryan O'Rear – Snowboard Kids

Pebble Creek

Travis Malzahn

Powder Mountain

Jill Bourne

Snow King

John Davis

Snowbasin

Kassandra Sqrow – Alpine Mark Taylor – Snowboard

Snowbird

Carolyn Wale – Alpine Scott Wood – SnowboardSundance Korey Spencer – Alpine Cody Firmage – Snowboard

Wolf Mountain

Gary Davis

Membership

50 Year

Jenson, Sid Wharton, James

40 Year

Beck, Phillip Christiansen, Marge Crans, David Diefenderfer, John Frasier, Rex Garuccio, Joanne Geortner, Jack Hadden, Margery Hudson, Nick Lyons, Denis Mandler, Peter McKay, Bryant McKinstry, Dennis Robinson, David Schmidt, Clayton Spooner, Craig Wise-Steffen, Bette

30 Year

Boyer, Robbi Critchfield-Hart, Anne Davis, Elizabeth Dewey, Steven Gammell, Lori Griffiths, Gregg Katzenberger, Christine Lunde, Kris McMahon, William Mosher, George Nyhus, Steven Praggastis, Lee Sawyer, Ralph Scott, Lee Anna Sullivan, Carrie

20 Year

Swain, Vern

Taylor, Doug

Anderson, Amy Anderson, Jody

Anderson, Teresa Barnard, Jennifer Butler, Richard Clark, Douglas Costello, Martina Crandall, Ken Deis. Thomas Hawlish, Tim Johnson, Dana Kelley, Michael Mackay, Richard McEnroe, Catherine McGinnis, William McLoughlin, Eric Meisner, Greg Neiner, Stephen

Ostrowski, Chris Perkin-Bythewood, Jahanna Prince, Chris Reese, Nelson Rice, Patrick Richter, Adi Rojo, Anthony Sattelmeier, Tim Schulz, James Sherner, Scott Stevenson, Don Tarboton, Debbie Willis, Grant Zenger, Jeff

Adaptive Manager Stepping Down

Kristen Caldwell has announced her resignation as the Adaptive manager. She will continue to serve on the Adaptive committee and as an Adaptive DECL. Members interested in serving as Adaptive manager should contact the division office.

PSIA / AASI Intermountain Division Scholarship Application

Submission deadline: Postmarked no later than November 11. Please submit only ONE application.

Name:	National Membership #:
Season you joined PSIA-I/AASI-I? (Ex. 1998-199	99):
Address:	
	Work Phone:
Area/Resort Affiliation:	
Avg. days worked per week:	
Position Held (Ex: Childrens Instructor):	
Supervisor's Name:	
Supervisor's Signature:	Date:
Event(s) Applied for (scholarships are not for ass	sessments):
How long have you been skiing or riding?	
Please list all discipline certification levels you ha	ave achieved:
(Please use additional paper as needed)	al goals in relation to snowsports and snowsports teaching?
How will a scholarship from PSIA-I/AASI-I help y	ou, your snowsport school/area and your resort guests?
Please feel free to add any other information that	it you feel is pertinent in helping the committee to make its decision.
Signature	Date
Scholarship Fund Recipient Edge Article Operation I accept the responsibility of submitting an article attend as a PSIA-I / AASI-I scholarship recipient	



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The Instructors EDGE

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The new **SkiA Sweetspot Ski Trainer** is the smallest, lightest ski trainer in the world. It's simply the best device to train accurate, centered balance for skiers. Uniquely, it also trains rotation and edging skills. It's amazingly dynamic, quick and fun to use. There are 4 sizes of interchangeable balance blocks, so it can be used by complete beginners, yet can also challenge the very best skiers. A single training session of just a few minutes can produce immediate results – but the hardest blocks take time and great skill to master.

Try it yourself, use it with your clients, and get great results

"It's an essential tool for every serious skier" Chris Fellows. Author of 'Total Skiing' and Director NASTC

"It's been quite amazing to watch skiers stepping onto the Sweetspot Trainer and changing almost instantly"

Jaz Lamb. ISTD4, Director of BASS Morzine

"Quite simply, if you use this your skiing will improve"

Gavin Kerr-Hunter. Director of Snowperformance, Crystal Mountain

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